

### Netia SA The Broadband Opportunity in Poland

November 2007

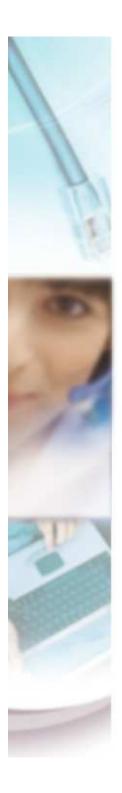




THE OTHER DESIGNATION.

www.investor.netia.pl

PLAY



Some of the information contained in this material contains forward-looking statements. Readers are cautioned that any such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and that actual results may differ materially from those in the forward-looking statements as a result of various factors. For a more detailed description of these risks and factors, please see Netia's interim financial report and press release announced on November 14, 2007. Netia undertakes no obligation to publicly update or revise any forward-looking statements.





### Key recent developments at Netia

- Highly favourable regulatory opportunities available from January 2007 – in particular for LLU and Bitstream access
- Strategy refocused on the consumer broadband opportunity in Poland – broadband customer base of 192K growing by over 200% over last 12 months
- New management team highly incentivised to maximise shareholder value
  - 23% stake in #4 Polish mobile player expected to create considerable value and provide key operational synergies – over 600K mobile customers and a target of more than 750K clients by 2007 year-end





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### **Market overview**

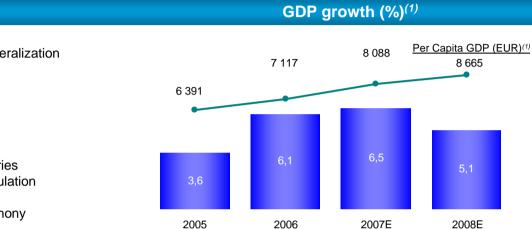
Strategy

2007 performance

Summary



### Poland is a fast growing and attractive economy



#### Politics:

Committed to fast telecoms access liberalization

**Key factors** 

EU accession fosters stability

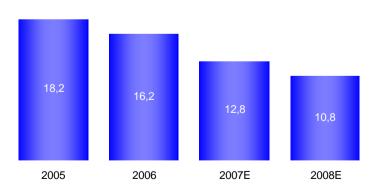
#### **Economics:**

- Low inflation
- Fast growth of the economy
- Low interest rates

#### Society:

- Migration to large cities and EU countries
- Growing middle class and elderly population **Technology:**
- Mass use of Internet and mobile telephony
- Fast acceptance of new technologies





#### Inflation / interest rate<sup>(2)</sup>





(1) Source: Central Statistical Office (2) Interest rate represented by 10-year government bond yield 8 665

2008E

nei

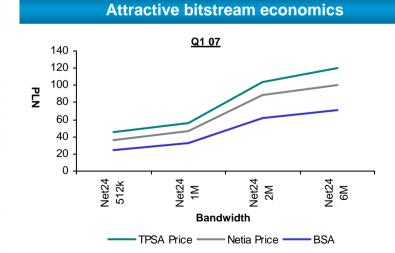
### **Rapidly liberalising regulatory environment**

Regulations

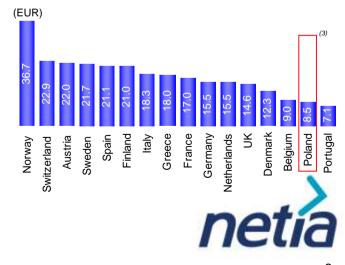
- Bitstream with 51% discount
- Wholesale Line Rental with 47% discount
- LLU with full access at 36 PLN / month
- Almost PLN 0.5 bn of fines imposed on TP with many upheld by courts
- Netia demanded over PLN 4 m contractual penalties from TP due under the bitstream agreement

LLU wholesale pricing<sup>(1)</sup>





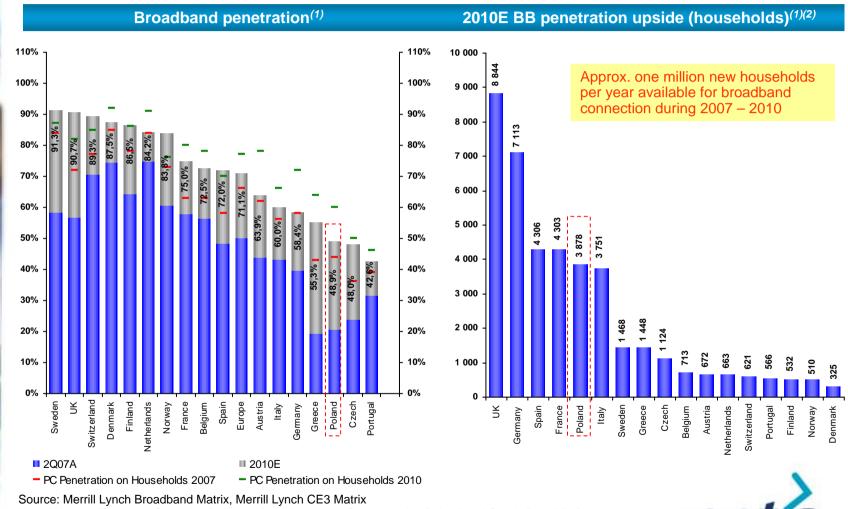
Bitstream wholesale pricing<sup>(2)</sup>





(1) Merrill Lynch Research
(2) Resale ADSL is shown for Finland, Germany, Greece, Sweden and Switzerland
(3) Calculated as 51% discount to TPSA's ADSL ARPU in 2006

### Polish broadband market upside



Note: Western European Countries forecasts formulated post Q2 07 results, Poland and Czech Republic forecasts formulated post Q1 06 results; 2006 year end figures for Poland and Czech republic estimated as at Q1 06 (1) Always excludes Ethernet Networks



(2) Represents Households with Broadband Penetration in 2010E minus Households with Broadband Penetration in 2Q 2007A



### **Broadband market is fragmented**

Broadband subscribers – Q3 2007			Growth opportunity for Netia				
Total	Total 4.5 mln		Netia Copper / Fibre Network				
8%				Continue to expand penetration of ADSL to existing 250K residential customer lines and 150K business customer lines			
			TP – F	Regulatory Access			
22%		42%		Bitstream Internet Access			
				Upsell voice – VoIP and wholesale line rental (WLR)			
				Move to LLU when scale justifies			
				Up-sell IPTV and cross-sell mobile services			
			Etherr	net Networks			
22%	2% 4%			High capacity local networks			
TP	Netia			No scale to offer content or meet regulatory requirements			
Dialog	CATV operator			Potential for bolt-on acquisitions			
Ethernet network	Other		Cable TV				
				Netia has opportunity to compete with multi-			

play offers



# Netia is best placed altnet to exploit the liberalising Polish telecom market

Key market players								
Player	Key focus	Market position	Revenues'06 (EUR min)	Market Cap (EUR mln)	National backbone	Customer focus	LLU BSA/WLR strategy	Broadband clients (K)
ТР	Fixed line, internet, data	10.1mn fixed lines	2,872	8,189				1,952
PTK Centertel (Orange)	Mobile	13.5mln mobile subscribers	1,950					200^
Polkomtel (Plus)	Mobile	13.3mln mobile subscribers	1,905	Not Listed				200^
PTC (Era)	Mobile	12.7mln mobile subscribers	1,838	Not Listed				150^
Netia	Fixed line, data, internet	394 K fixed lines	223	410	Yes	Bus/Res	WLR, BSA, LLU	192 <sup>(1)</sup>
Exatel	Fixed line	1.2% share of Polish telcom market in terms of value	137	Not Listed	Yes	Business	WLR, BSA	<10
Telefonia Dialog	Fixed line, data, internet	416k fixed lines	129	Not Listed	No	Res/Bus	WLR, BSA, LLU	101
GTS Energis	Fixed line	7k business clients, approx 1% of the telecoms market by value	103	Not Listed	Yes	Business	WLR, BSA, LLU	<10
UPC Polska	Cable TV	2mln homes passed 1mln cable TV subscribers	140	Not Listed	No	Residential		263
Tele2	Fixed line, reseller	1mln fixed line subscribers	101	Not Listed	No	Residential	WLR, BSA, LLU	<10
Multimedia	Cable TV	626k cable TV subscribers 160k fixed lines	97.5	414	No	Residential	WLR, BSA, LLU	190
Vectra	Cable TV	645k cable TV subscribers	64.2	Not Listed	No	Residential		122
Hyperion	Broadband	N/A	5.1	25	No	Residential		70

^ mobile broadband

(1) data as of November 26, 2007

Source: GUS, CBOS, TNS OBOP, PMR, company data, financial statements of operators, Netia estimates



### Netia is uniquely positioned to capitalize on the broadband opportunity

	<ul> <li>Over 192K broadband customers makes Netia number 1 among Polish altnets</li> </ul>				
Early mover	<ul> <li>First mover advantage on deregulation - approx. 84% market share in bitstream access</li> </ul>				
	First local loop unbundled by Netia				
PLAY operational synergies	<ul> <li>Netia Broadband available through the 400 Germanos stores</li> <li>Ongoing works on launching mobile products to Netia business clients under Netia brand and introducing a joint convergent offering with PLAY</li> </ul>				
	<ul> <li>Brand name established nationally</li> </ul>				
	<ul> <li>National marketing and distribution</li> </ul>				
National reach	<ul> <li>National backbone network provides capacity and backhaul from interconnection points</li> </ul>				
	<ul> <li>National maintenance and delivery capability through Ericsson outsourcing agreement</li> </ul>				
	Cash generative legacy business				
Existing business supports growth	<ul> <li>Significant potential for further optimisation</li> </ul>				
	<ul> <li>Debt free balance sheet to finance Broadband push</li> </ul>				
	<ul> <li>Highly experienced management team with Polish telco market know-how</li> </ul>				
Management	<ul> <li>Proven M&amp;A skills</li> </ul>				
	<ul> <li>Shareholder value driven compensation plans</li> </ul>				







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## Netia's objectives to drive shareholder value

- Broadband leadership amongst altnets target to acquire one million broadband customers within next three years
- Optimize strong position in Business customer segment
- Leverage PLAY investments

### While

- Changing organizational culture to support value growth-focused strategy
- Focusing on a scalable investment strategy to drive value growth





2008

### **Growth strategy**

### Increase customer value

- Increased penetration of LLU and migration of Bitstream / WLR customers
- Further acquisitions of local Ethernet networks
- Introduce and up-sell of triple-play
- Up-sell of mobile and convergent services to business customers
- Further optimization of network capacity utilization

### **Broaden portfolio of services**

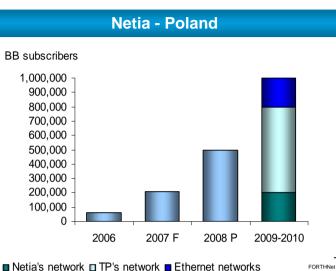
- Early entry into LLU and quick roll-out in most attractive areas
- Evaluation of market potential, technology and business model for IPTV and VoD, followed by roll-out in 2008
- Preparation, business and technology assessment and initial entry into mobile and convergent services

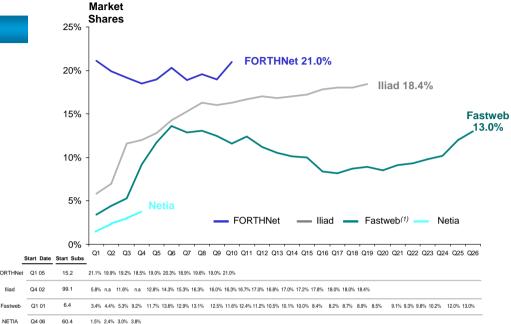
### **Increase number of customers**

- Expand distribution and back-office capacity to serve Home market nationally
- Aggressive acquisition of broadband customers based on geo-marketing
  - Leading position in Bitstream
  - Better utilization of own copper
  - Optimization of existing WiMax investments
  - □ Selective acquisition of high quality Ethernet access networks
- Up-sell of WLR to Bitstream and CPS customers

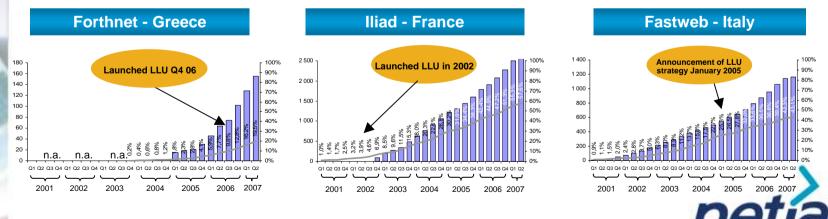


### Netia's broadband customer base growing fast





#### **Comparable markets and altnets**





Number of Company's Subscribers ('000) = BB Penetration of Households [%]

Source: Merrill Lynch Research, Informa, Company Financials

(1) Nationwide market share. Fastweb Fibre to the home network covered only ca. 4mm homes until nationwide LLU roll out commenced in January 2005

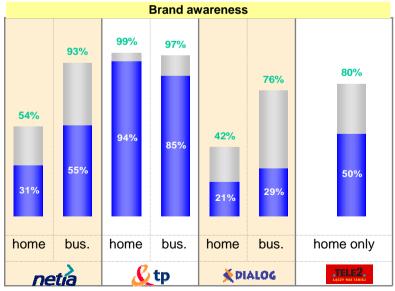


## **Marketing strategy**

- First and commercially aggressive in broadband customer acquisition
- Value-added services as differentiating factors
- High quality customer service
- Emphasis on low cost distribution and acquisition channels
- High street presence secured

#### Marketing infrastructure in place

- State of the art e-sales system
- 200+ Telesales (113 internal and 91 outsourced)
- 530 door-to-door sales commission only
- 400 Play / Germanos high-street stores available with the exclusivity on broadband



#### Transitioning to mass market

- Brand well established with business customer base
- New consumer logo design
- Launch of mass market advertising campaign (TV, print, megaboard, direct mail, etc.)
- Advertising efficiencies given nation-wide footprint

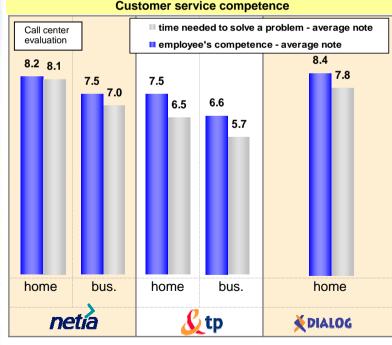


Data for consumer: September 2007 (N=1000) Data for business: October 2007 (N=300)



### **Customer service**

- Netia's customer service ranked high by its clients
- Focus on high quality customer service
- Adequate resources provisioning to ensure performance



Data for consumer: February 2007 (Netia=44, TP S.A.=82 Dialog=74) Data for business: February 2007 (Netia=190, TP S.A.=444), weighted

#### **Customer operations resources**

- 3 Call centres, two of which are outsourced (capability to handle 10,000 calls per day)
- Geneva billing / Clarify CRM more than sufficient
- Technical support outsourced to Ericsson
  - 300 professionals
  - National coverage
- 300+ customer service staff
- 150 flexible external capacity added in past 9 months
- 200+ telesales force for CRM and upselling
- Installations
  - Plug&Play CPE
  - □ Installation advice outsourced





## **Comparison of Netia products / pricing**

Comparison of prices for broadband Internet provided over BSA ~

- H1 2007 focus on broadband access and attractive prices
- H2 2007 focus on voice (WLR) + Internet (BSA) bundles - offered since Aug. 20, 2007

ERNE

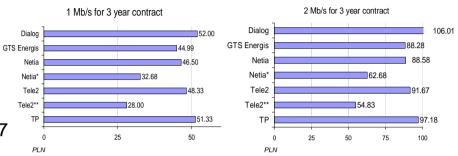
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An example of Netia's bitstream promotion "Internet free of charge

SZYBKI INTERNET ZA DARMO

for a year" of July 2007

to 10 sierpnia



~ Comparison of average monthly fees, all prices gross.

\* Netia's promotion "Internet free of charge for a year" (July 9-Aug.10, 2007)

\*\* Tele2's summer promotion (until Aug. 31, 2007)





# Works on local loop unbundling in line with initial schedule

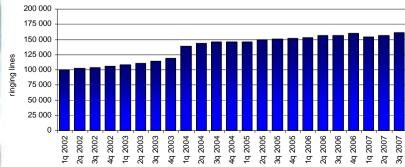
- Netia was the first Polish altent to reach a local loop unbundling (LLU) agreement with TP
- The first node was unbundled on November 13, 2007 (Kaliska street, Warsaw) access to 15,500 TP customers
- Selection of TP's nodes targeted by Netia for unbundling made based on geomarketing surveys
  - Over 500 TP nodes targeted for unbundling
  - 50% coverage of TP's network
- Significant number of orders for unbundling selected nodes sent to TP
- > Procurement of DSLAM equipment to be installed by Netia in TP locations ongoing
- First LLU clients will be activated in 2007, commercially the service to be launched in Q1 2008
- > Future migration of BSA/WLR clients to LLU profile
  - further increase in customer value (up-selling of content and convergent products)





### **Optimize strong position in Business customer segment**

- Target higher margin corporate business while minimizing cash burn
- Shift customer mix from large corporate to SOHO and SME
  - □ Standardize products for SOHO and SME
  - Simplify offering to eliminate costs of bespoke complexity
- Focus sales force on margin as the key KPI for business segment
- Voice services to be upsold to bitstream customers Bitstream services to be upsold to voice customers
- Reduce cost and capex to sales requirements





#### Business voice subscriber lines



### Leverage PLAY investments

- Broaden product portfolio:
  - Resell mobile products for business customers under Netia brand
  - Develop convergent products with PLAY
- Provide backhaul solutions for Play's network
  - □ 5 year contract ramping up to PLN 50 mln annual revenue
  - Capital investment to PLN 100 mln in 2007 2008
- Capture cost synergies:
  - Back-office
  - Distribution network
  - Procurement





Up to 10% of Netia's bitstream sales is coming now through Germanos stores





### PLAY: Derisked and ready to build value

#### Drive value creation at Poland's 4th mobile operator

#### Equity value

- 600K customers
- 232 Node Bs in operation in 6 cities at Sept. 2007
- Revenues for 3Q YTD 2007 were PLN 147.9m (approx. 1% market share)
- Initial above-market-average ARPUs indicate offer is reaching target segments of young, internet savy customers
- Distribution capacity building from May 1 through Germanos stores
  - 400 postpaid outlets
  - 40 000 + prepaid outlets
- Brand successfully established as recognisable and different from the crowd
- Good results from initial customer satisfaction and loyalty surveys
- Switching traffic away from the national roaming partner expected to improve margins



- Targeting > 750K customers by 31/12/07
- 600K customers at mid-Nov. 2007
- First own UMTS city networks switched on in Sept. 2007
- National launch March 2007
- Distribution secured with acquisition of Germanos chain
- 300 employee national organisation in place
- Asymetric interconnection obtained
- 1900 cell sites acquired
- Non-recourse vendor financing obtained
- National roaming agreement signed with Polkomtel
- Infrastructure & billing partners selected
- Experienced management team recruited
- UMTS license at € 2,34 / pop
- 2005 2006
  - 2007





## Scalable investments to achieve value growth

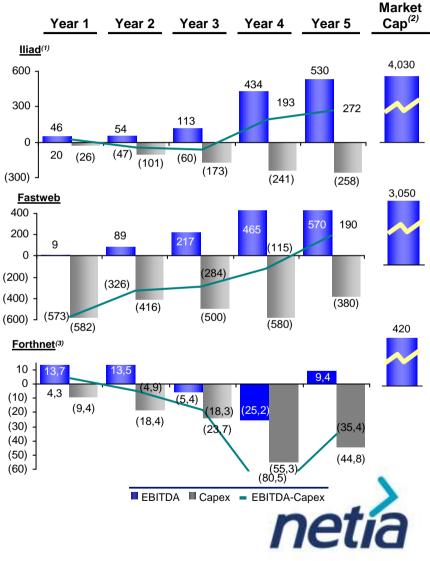
- Netia targets to become cash flow positive by 2010, i.e. sooner than its broadband peers
- Cash flow impact considerably mitigated by:
  - Legacy cash flows
  - Utilisation of existing assets
  - Optimisation of real estate / other non-core assets
- Netia expects to stay EBITDA positive throughout the growth phase

Sources: Company financials, equity research reports

(1) LLU launch in Year 2

(2) Share price as at 11 Oct. 2007

(3) Last two years are Merrill Lynch Forecast







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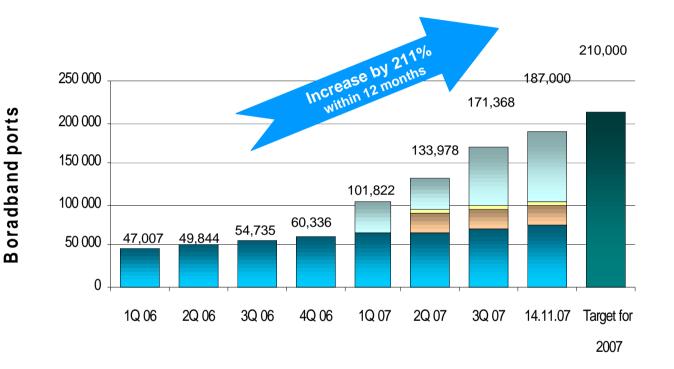
Summary





Source: Netia, TP

# Netia builds momentum in its broadband expansion

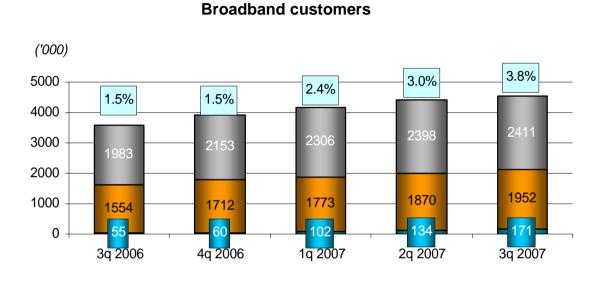


■ copper ■ Ethemet ■ WiMAX ■ BSA





### .. and continuously increases its share in broadband services market





- Netia's share of broadband net adds amounted to 18% for 3QYTD 2007
- > Netia's share in bitstream market amounted to 84% for 3QYTD 2007
- Netia's share in the total number of broadband customers increased to 3.8% in Q3 2007 from 1.5% in Q3 2006

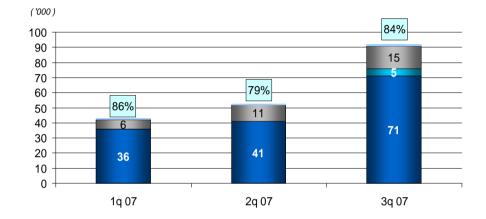


Source: Netia, TP



# Netia is the clear leader on the Polish bitstream market

**Bitstream customers** 



■ Netia ■ Netia provisioning timing difference ■ Others ■ Netia's market share

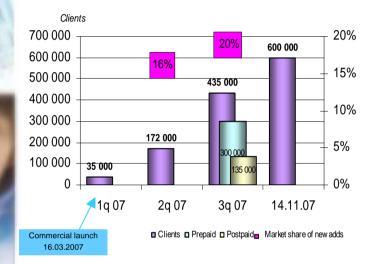
- > Netia serves 84% of all bitstream customers
- Significant improvement in customer care standards since the first bitstream offer launch in January 2007 (current average activation time is 20 days)
- Demand for payment from TP for contractual penalties for delays in BSA customer activation totalling PLN 4.4 mln

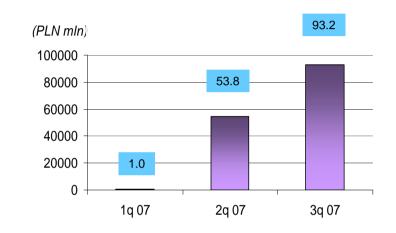


Source: Netia, TP

# Accelerating development of PLAY, first urban UMTS networks active

#### Customers





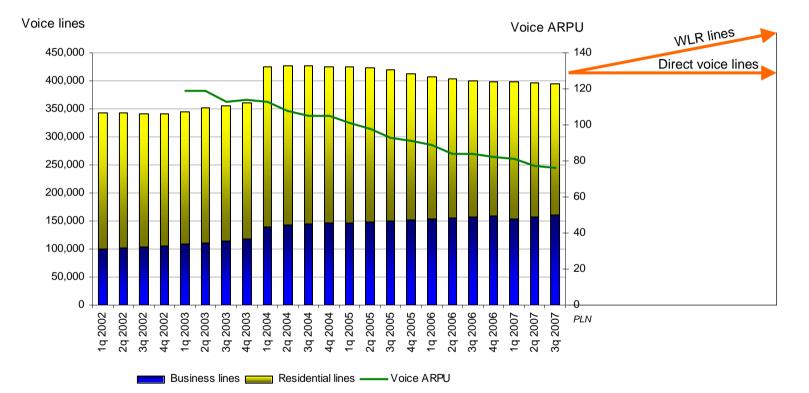
Revenues

- 232 base stations operational in 6 cities at Sept. 30, 2007
- > ARPUs above market average
- 400 postpaid points of sale and 40,000 prepaid distribution points
- > Play Germanos stores also selling Netia's residential offer





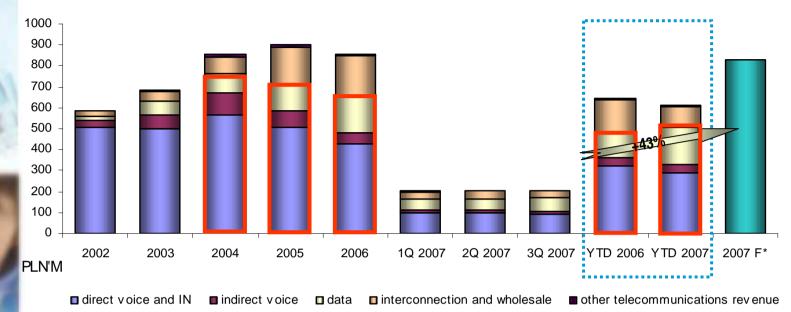
## Double play expected to help stabilise voice revenues



- For 2007, Netia expects the number of voice lines (own network and WLR) to reach 415K – 420K
- > As of November 14, 2007, Netia signed over 13K contracts for WLR voice lines
- First Netia WLR voice lines became active on November 1, 2007

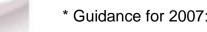


## **Top-line development by product**



- Data revenues for 3QYTD 2007 grew to PLN 172.2m for a 43% year-on-year increase and an 8% sequential increase, more than offsetting the decline in voice revenues
- Data, direct voice and indirect voice combined revenues for 3QYTD 2007 grew by 4% over the comparable period of 2006 to PLN 496.2m
- Overall revenue performance negatively impacted by declining wholesale and interconnection revenues (revenues for 3QYTD 2007 decreased by 6% year-on-year to PLN 615.5m)
- Continued expansion of the broadband base, the addition of WLR services and commencement of meaningful revenues from P4 transmission services contract are expected to accelerate Netia's revenue growth over coming quarters

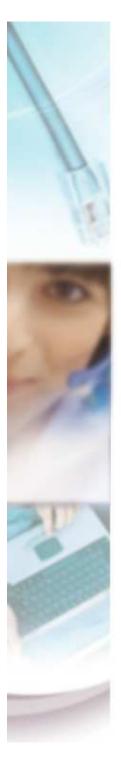
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### Financial Performance Stabilised revenues

n	(PLN'M)	2007			2006			
18		3Q	2Q	1Q	4Q	3Q	2Q	1Q
-	Revenues	205,559	205,580	204,392	209.718	230.537	203.422	218.380
	% change <i>(y-o-y)</i>	(10.8% )	1.1%	(6.4%)	(11.7%)	(0.1%)	(9.2%)	0.8%
1	EBITDA / Adjusted EBITDA* <i>Margin</i>	36,160 <i>17.6%</i>	62,236 <i>30.3%</i>	•	60,552* 28.9%*	53,994* 23.4%*	48,009* 23.6%*	58,759 26.9%
10	EBIT/Pro Forma EBIT*	(35,714)	(8,249)	(14,910)	(9,827)*	(15,583)*	(19,928)*	(5,843)
	Share of P4 start-up losses	(43,733)	(42,994)	(25,618)	(15,735)	(7,262)	(4,650)	(3,007)
	PAT/Pro Forma PAT *	(80,543)	(51,010)	(37,802)	(31,494)*	(22,919)*	(23,101)*	(10,638)
	Total assets	2,016,734	2,092,063	2,093,132	2,155,359	2,528,943	2,527,046	2,588,619
	Net cash	43,416	98,861	152,129	143,586	107,783	136,008	228,957
	Available credit lines	295,000	295,000	100,000	200,000			<u> </u>



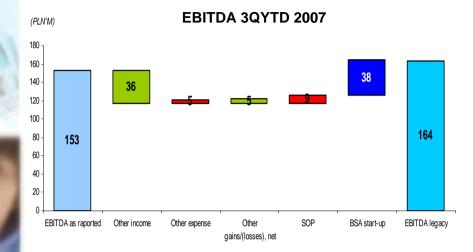


## Capital investments 2007 vs 2006

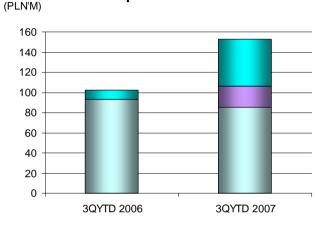
PLN'M	3Q YTD 2006	3Q YTD 2007	2006	<b>2007</b> guidance
Existing network and IT	93	85	150	125-130
P4 Transmission	-	21		35
Broadband	9	47	24	70-75
- Including WiMax	9	22	21	27
Total	102	153	174	230-240



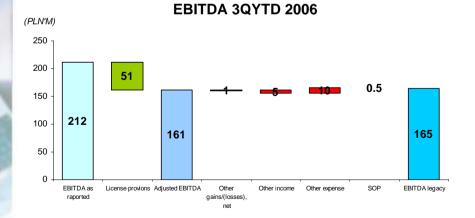
## Stable cash flows from legacy products and services



Capital investments



Legacy P4 WiMAX/Broadband incl. WiMAX



- EBITDA from legacy products and services stable
- Capex investment on legacy services falling year-to-date



## **Rising guidance for 2007**

<b>NETIA</b> (PLN'M unless otherwise stated)	<b>3QYTD 2007</b> Actual	<b>2007</b> Guidance previous	<b>2007</b> Guidance updated
Broadband subscribers ('000)	171	>> 200	> 210
Voice service customers (own network + WLR)	394	> 420	415 - 420
Revenues	616	835 – 850	835 – 850
EBITDA/Adjusted EBITDA	153	160	165
including			
BSA, WLR, LLU access start-up losses	38	60	60
Investment outlays	153	up to 275	230-240
PLAY mobile customers ('000)	435	> 750	> 750
		n	etia
	Broadband subscribers ('000) Voice service customers (own network + WLR) Revenues EBITDA/Adjusted EBITDA <i>including</i> BSA, WLR, LLU access start-up losses Investment outlays	NETTA (PLNM unless otherwise stated)ActualBroadband subscribers ('000)171Voice service customers (own network + WLR)394Revenues616EBITDA/Adjusted EBITDA153including BSA, WLR, LLU access start-up losses38Investment outlays153	NETTA (PLNM unless otherwise stated)ActualpreviousBroadband subscribers ('000)171>> 200Voice service customers (own network + WLR)394> 420Revenues616835 - 850EBITDA/Adjusted EBITDA153160including BSA, WLR, LLU access start-up losses3860Investment outlays153153up to 275



### Summary

Attractive growth of the Home market and regulated access offers new opportunities to leverage Netia's existing core competencies and assets

through

- Rapid acquisition of broadband customers and further increase in customer value by migration from bitstream to LLU and up-sell of content and convergent services will be the main source of growth
- Customer-centric organization will support Netia's growth strategy
- Netia will optimize its strong position in the Business market by focusing on the most attractive segments and minimizing cash-out
- A close partnership with PLAY will allow Netia to offer mobile and convergent products and achieve economies of scale in distribution and back-office
- Three years of investment in broadband should lead to strong EBITDA growth by 2009 and positive cash flow by 2010





## Thank you for your attention

