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## INVESTOR PRESENTATION Q1 2023

May 2023

### **TODAY'S PRESENTERS**

#### ANSWEAR.com Management Board



CEO

- Founder and CEO of a number of clothing companies including Artman (debuted on the Warsaw Stock Exchange in 2004, House and Mohito brands, now with more than 500 stationary stores throughout Poland) - sold in 2008 to Polish clothing giant LPP
- Responsible for the company's development strategy
- 27 years of professional experience

#### Founder and coowner

- CFO

  Prev
  the l
- CFO of the Company, joined Answear in Q3 2020
  - Previously, he spent 10 years in international business at the Nowy Styl Group, where he served as director of controlling and accounting. He also gained experience and knowledge at KPMG Audit Polska
  - Responsible for the Company's finances and controlling
  - 19 years of professional experience

#### EXPERIENCE

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**EXPERIENCE** 



#### **Nowy Styl Group**



Jacek Dziaduś

CFO

## **SUMMARY Q1 2023**

Dynamic growth of one of the fashion e-commerce leaders in the CEE region

Revenue growth y/y



Revenues in Q1 2023 amounted PLN 271,1 milion (in Q1 2022 : PLN 178,2 milion)

vs. PLN 3,3 milion

loss in Q1 2022

Net Profit

PLN 3,4

Logistics cost rate



vs. 15.6% in Q1 2022. Logistics cost rate to online sales





vs. PLN 291 in Q1 2022 – it is 15,1%. increase

#### Growth in product

PLN



Constantly increasing the offer of Answear's products.

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## **KEY EVENTS OF Q1 2023**

### **CONTINUATION OF DYNAMIC GROWTH AND IMPROVING PROFITABILITY**

- One of Europe's fastest growing e-commerce platforms in the fashion industry
- Revenue growth in Q1 2023 of 52% y-o-y. (PLN 271.1 million)
- Improved margins, EBITDA in Q1 2023 amounted to PLN 15.3 million
- Consistent increase in share of premium brands in the offer (59% in Q1 2023)
- Good performance of foreign markets

### **CONCLUSION OF AGREEMENT TO ACQUIRE ZCP FASHION TRENDS GROUP**

- Acquisition of Sneakerstudio and PRM brands sales leaders in the sneaker & streetwear segment in Central & Eastern Europe.
- Strengthening Answear.com's position as one of the leading fashion ecommerce players operating in CEE markets and the Answear brand itself towards premium fashion & lifestyle
- Expansion of the company's business into new segments and customer groups

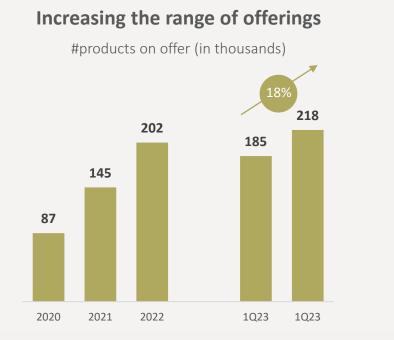
### WIDE-RANGING MEDIA CAMPAIGN IN ALL MARKETS

- Increased marketing budget to PLN 40.5 million vs. PLN 28.5 million last year
- TV campaign in the form of sponsorship billboards

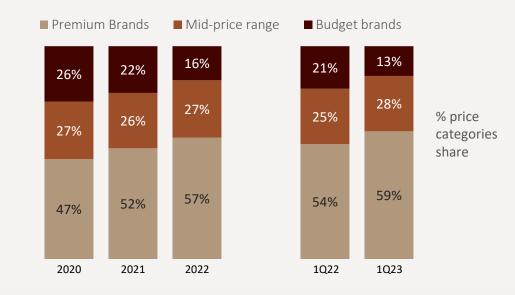
### answear.com

## **CONSTANTLY EXPANDED PRODUCT PORTFOLIO**

Constantly developed and optimized product offer, adjusted to CEE markets and Answear.com positioning in terms of brands, products and assortment groups selection



- 18% year-on-year increase number of products in 1Q23
- Huge range of 218.000 unique products available in stock for immediate ordering



#### **Focus on Premium segment**

**ONSWEDL** com

- 5 p.p. growth in premium brand category in 1Q 2023
- Targeting offering more expensive premium products and gradually replacing cheaper brands with Answear LAB

## **CONSISTENT IMPROVEMENT IN AOV**

The steadily increasing average order value is the result of consistent development of the product offering, especially in the premium segment.

Average order value (PLN)





## ANSWEAR LAB

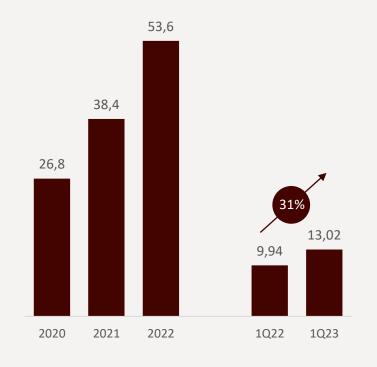
An important part of the strategy, it drives margins, differentiates Answear's offering from its direct competitors and attracts customers.

### ANSWEAR LAB DEVELOPMENT



- Answear Lab sales in Q1 2023 up 31% over Q1 2022
- One of the best-selling brands in the portfolio (4,8% of sales)
- The primary choice of customers in the lower price segment
- An opportunity to generate relatively high margins
- Delivering the latest fashion trends and best-selling products in short runs and on short notice (benchmark Zara, Asos)
- Dedicated themed collections such as the limited-edition "SISTERHOOD" collection, which celebrates female friendship and solidarity on many levels, or the "Determined to rise" collection, which pays tribute to all women who, despite adversity, keep picking themselves up and going on

#### Answear LAB Sales (million PLN)





## **ACQUISITION OF SNEAKERSTUDIO AND PRM**

Combination of two unique branding of PRM and Sneakerstudio with the scale and agility of Answear is a springboard for further rapid growth

#### INFORMATION ABOUT BRANDS – ORGANIZED PART OF THE ENTERPRISE (OPE) FTG:

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- Its's a market leader in the sale of sneaker footwear and streetwear in the mid-premium segment in Poland and Ukraine and the second largest sneaker store in CEE
- The business coverage is mainly in CEE
- One of the key partners in the region for adidas Originals, New Balance, Veja or Carhartt

### PRM

- A new concept that is in line with current market trends and offers luxury streetwear & fashion products aimed at the millennial and GEN-Z generation.
- Unique product offering including top-shelf adidas or well-known and respected Western European brands such as Marni, Y-3, Rick Owens, A.P.C., MISBHV and A-Cold-Wall
- Products are sold through a global website and a stationary boutique in Warsaw.

#### **PRELIMINARY PROCESS MAP:**



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## **ACQUISITION POTENTIAL**

Possibility to unleash operational synergies

	Sneakerstudio & PRM	<ul> <li>Unique product offerings and brands</li> </ul>
		<ul> <li>Good market position, recognition and credibility among the young generation community in CEE markets</li> </ul>
		<ul> <li>Customer base interested in premium streetwear &amp; sneaker</li> </ul>
	Answear	<ul> <li>Scale of operations in CEE</li> </ul>
		<ul> <li>Efficient logistics, fastest delivery in CEE</li> </ul>
		Modern warehouse with sales fulfillment potential of up to 500m Euro GMV
		<ul> <li>Modern photo studio</li> </ul>
		<ul> <li>Proprietary ecommerce solutions</li> </ul>
		<ul> <li>Optimized unit costs per transaction</li> </ul>

- Accelerate development and revenue growth
- Improve conversion and efficiency of ongoing advertising activities
- Improve process and cost efficiency
- Achieving good profitability



## **MARKETING CAMPAIGNS**

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Consistent building of brand awareness and strengthening Answear's position as one of the leaders on the CEE fashion market

### MARKETING STRATEGY



#### Characteristics

- Distinctive, "lifespiring" marketing messages
- Interesting and non-obvious message
- New product categories
- Focus on strong and independent women

#### Activities in Q1 2023

- Broad reach campaign in all markets of operation, including 4 newly opened ones
- Big success of the campaign increases in brand awareness
- Increasing the marketing budget to PLN 40.5 million in Q1 2023, up from PLN 28.5 million in the same period last year



## **OPERATIONAL KPIS**

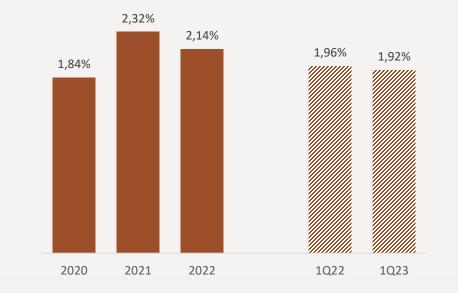
Steadily improving key business KPIs have a direct impact on sales growth

209,9 157,8 157,8 61,9 46,2 61,9 46,2 61,9 46,2 61,9 46,2 61,9 46,2 

Number of visits (million)

• A systematic increase in the number of visits to the platform, averaged monthly in the Q1 2023. Answear recorded over 20 million visits/month.

**Conversion rate** 

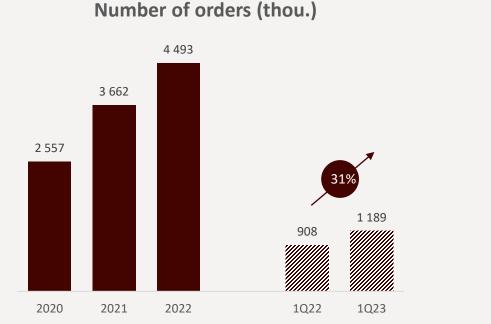


- Slight decline in conversions, due to changes in product offerings, with an increasing share of premium products at the expense of low-end brands
- Eliminating customer service methods that generate high % returns and increase logistics costs
- Growing share of sales in new markets, which in the first stage of development have lower conversions than markets where the Company has been present for a long time



## **OPERATIONAL KPIS**

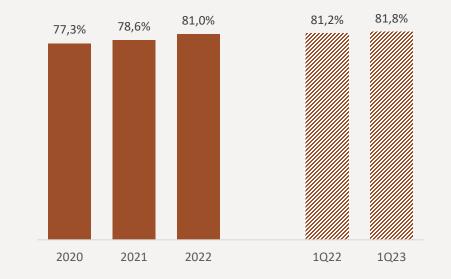
Continuous improvement and optimization with a direct impact on the Company's bottom line



 The rapidly growing number of visits, despite a slight decline in the conversion rate, translated into a dynamic increase in the number of orders.

#### "Mobile" visits as a % of total visits

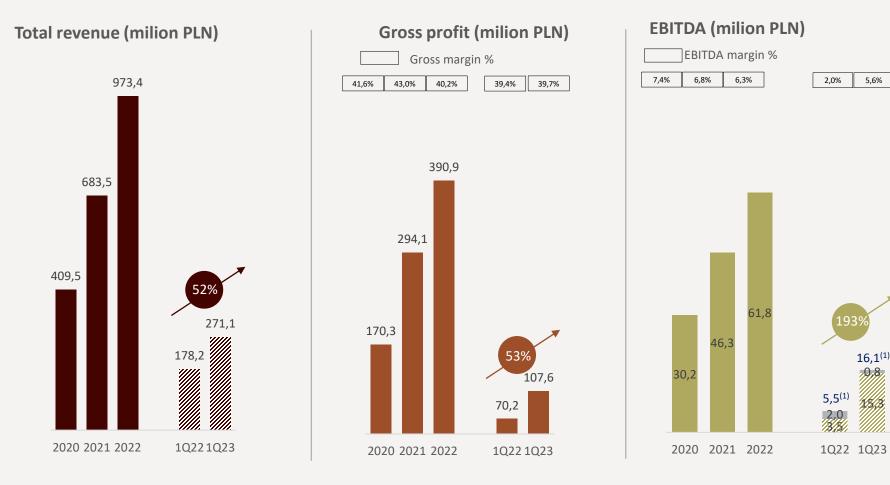
**QNSW2Q1**.com



- Improvement in mobile channel visit share rate, driven by mobile app launch in all UE markets.
- Mobile app is the best converting source of customer order acquisition.

## **DYNAMIC GROWTH OF RESULTS**

Growth opens up space to further scale the business

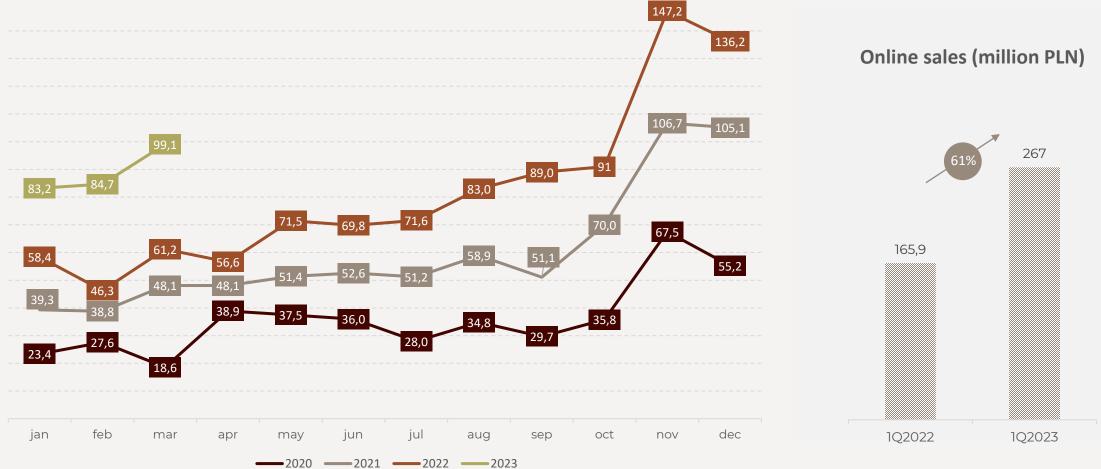


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- Dynamic sales growth despite complex macroeconomic and geopolitical situation, in Q1 2023 increase by 52% y-o-y.
- The sales margin was 39.7%, which is an improvement compared to the same period of the first three months of last year.
- Increase in EBITDA due to increased sales, dilution of fixed costs and improvement in key operating performance indicators, despite increased marketing expenses

#### Explanation:

(1) Normalized EBITDA is the profit from operations excluding the costs of the incentive program (which is a non-cash expense) and increased by depreciation and amortization



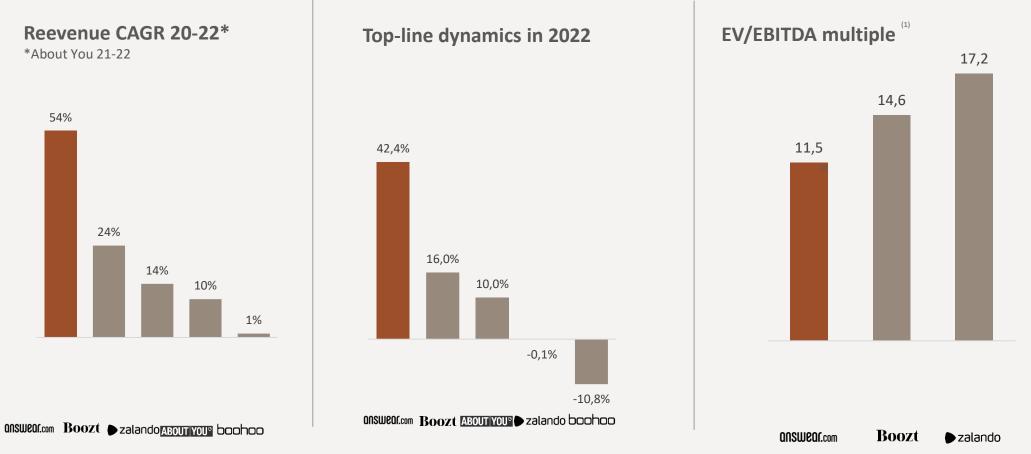
Steadily increasing online sales by month indicate consistent and sustainable

**ONLINE SALES** 

### **ANSWEAR.COM VS. PEERSY**

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Fastest growing company in the sector



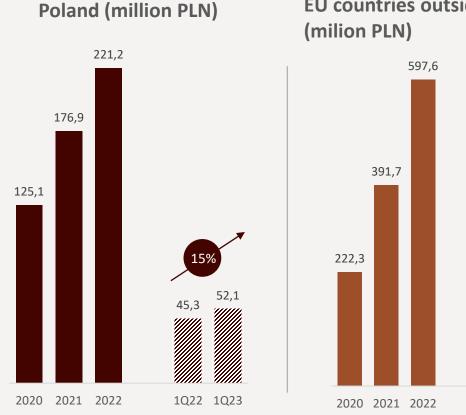
Source: Yahoo Finance

 $^{(1)}$  Multipliers based on TTM data from Yahoo Finance for a given company  $^{(1)}$  Multiplier based on LTM Q1 2023 data

### **GEOGRAPHICAL DIVERSIFICATION OF BUSINESS**

Geographic diversification of business allows to build growth efficiently and in the long term

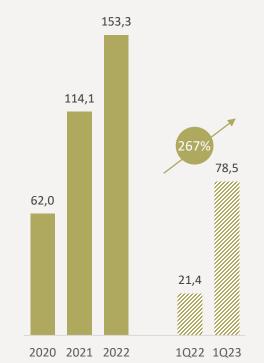
#### **REVENUE BY SEGMENT:**





140,5

1022 1023



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- Sales are geographically diversified, with a certain level of marketing budget we allocate expenses maximize the company's revenue
- Very good performance of Ukrainian market - Answear became fashion ecommerce leader on this market
- Poland accounts for 20% of total revenues

## **BUSINESS EFFICIENCY**

Key business performance parameters are maintained at levels that ensure improved profitability of the Company



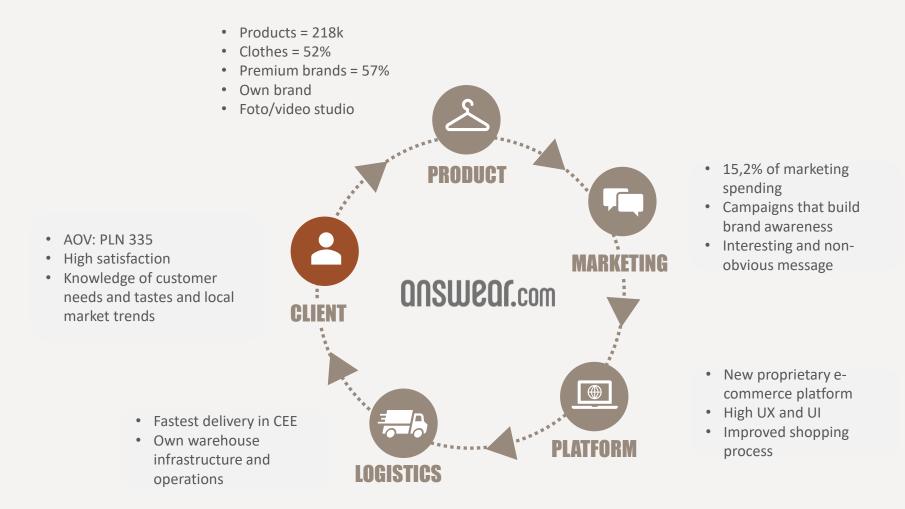
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- The return ratio in Q1 2023 decreased by more than 4 p.p. to 32.9%, still at a low level, especially given the realized sales growth rate
- Operational leverage through increasing scale of operations to optimize logistics costs
- The scale of operations and the increasing value of the average order allows us to more effectively dilute the costs of wide-ranging marketing campaigns, which resulted in the optimization of the indicator in Q1 2023.

Explanations: (1) % of on-line sales before returns (2) % of on-line sales after returns

### **EFFECTIVE BUSINESS MODEL**

"Client-centricity" combined with high operational efficiency and cost minimization



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## **EFFICIENT OPERATING MODEL**

#### **Own infrastructure**

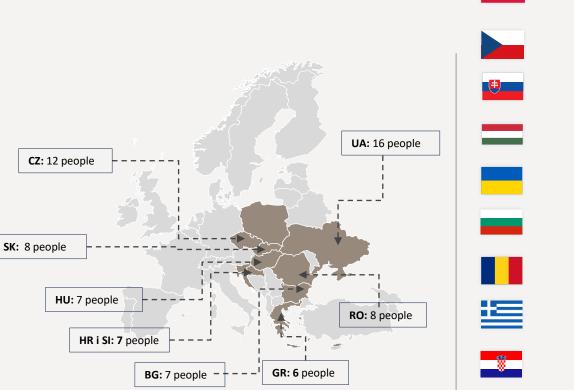


#### NEW WAREHOUSE

- Kraków, Kokotów 7R Solution Park
- 39,000 m2 (with gradual subletting of unused space)
- 500 million GMV potential revenue, 4-storey mezzanine floor

#### NEW PHOTO-VIDEO STUDIO

- 2,100 m2,
   11 photo-video studios,
   2 image content studios
   14 packshot stations
- 6 800 modelocolour current maximum weekly capacity



Local structures



24h (working days)

1-2

working days

1-2

working days

1-2 working days

4-9 working days

2-5

working days

2-3 working days

3-6

working days

#### The fastest delivery time





#### **7-9** working days

### **DEVELOPMENT STRATEGY**

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#### Strategy and development outlook





#ResponsibleFashion, #ResponsibleEmployer, #ResponsibilityForTheEnvironment

#### **Identified Objectives:**



Packaging are created in 71% from recycled materials



✓ With Guaranteed Renewable Energy Sales Certificates - Answear has been able to reduce its carbon footprint in the 2nd range of emissions



The total value of donations made to charity in 2022 amounted to more than PLN 1.3 million



✓ Animal fur is not sold under the Fur Free Retailer program at Answear.com



In accordance with the Human Rights Policy and the Labor Issues Policy, employees are hired on the basis of equal opportunity, regardless of age, gender, race, color, religion or origin





#StandWithUkraine







Wear&Share

### SUMMARY WHY ANSWEAR.COM?

- Maintained high growth rate (52% growth of sales revenue in Q1 2023) despite challenging market environment
- Improved profitability due to increased scale of business
- Development of acquired brands PRM and Sneakers Studio fuel for further dynamic growth
- Recovery of the Ukrainian market returning to the situation before the outbreak of war
- Strengthening positions in old markets high growth rates
- Potential of newly opened markets: Greece, Cyprus, Croatia, Slovenia + others in 2023 - 2025
- Steady increase in the value of the average order resulting from the expansion of the product range and the growing share of premium brands
- Expanding the product range new brands, new product categories and the development of private label, enabling the company to reach new customers more widely

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# THANK YOU FOR YOUR ATTENTION

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